

**Andy Case, Ph.D.**  
**Licensed Counseling Psychologist**  
**105A Cedar Rock Trace Athens GA 30605**  
**(678)677-4851**                      **drandycase.com**

I want to make your therapy experience as comfortable and productive as possible. Your first meeting with me will be an "intake Interview". The purpose of the intake interview is to help you clarify your relationship concerns and, if needed, discuss any additional services that might be helpful.

Completion of this intake packet will help you and me in planning a positive course of action. Please be as honest and forthcoming as you can when completing the forms so I can provide you with the best clinical guidance and support possible.

**CLIENT INFORMED CONSENT FORM**

**Statement of Confidentiality**

Clients often raise questions about the privacy of what is discussed in counseling. All clinicians adhere to very strict confidentiality standards. Client information is managed using procedures designed to protect the privacy and security of personal data. Counseling records are strictly confidential, except in life threatening situations, cases of suspected child or elder abuse, or when release is otherwise required by law. In order to provide you the best possible services, I may consult with other clinical professionals.

In order to protect your right to confidentiality, your written authorization is required if you want us to provide information about your counseling to another person or agency. Some licensing boards and various federal agencies may require information regarding your use of counseling services prior to taking licensing exams or being employed. If you have any questions, you may ask me.

***Please sign below to indicate that you have read the above statement regarding records, confidentiality, and clinical services.***

\_\_\_\_\_  
Client Signature

\_\_\_\_\_  
Date

## Client Responsibility Regarding Appointments and Payment

The counseling process involves responsibility and commitment on the part of the clinician and client. You will receive the most benefit from counseling if you attend your sessions regularly and participate actively in the counseling process. Please arrive on time for your appointments and make arrangements to stay for the duration of the session. This practice serves the greater Athens community, and there are always other clients waiting for services. For these reasons, I request that you take responsibility for the following:

- Payment for counseling sessions is expected at the beginning of each session.
- Cash or check are acceptable methods of payment.
- For checks that bounce, full payment for counseling session(s) and a \$25 fee will be charged.
- Any uncollected balance may be turned over to a collection agency.
- Phone calls lasting longer than 5 minutes will be charged at the prorated amount of a session. This does not include calls solely for the purpose of scheduling.

*Please initial below that you have read and understand your responsibility regarding appointments/payment*

\_\_\_\_\_ (Initials)

## Cancellation Policy

If you need to cancel a scheduled appointment, please do so at least 24 hours in advance. This allows me to offer that hour to someone else. I recognize that life happens and therefore, **one** emergency cancellation (without 24 hours notice) is accepted per calendar year. After your one emergency cancellation is used, ALL future cancellations will be billed if insufficient notice is given, even if it's an emergency. If you do not show and do not cancel a scheduled appointment, you will be charged a full session fee for that time. Insurance companies will not reimburse for missed sessions so, unfortunately, this means you will be billed my full fee without a potential for reimbursement.

*Please initial below that you have read and understand your responsibility regarding cancellation policy*

\_\_\_\_\_ (Initials)

## **In Case of Emergency**

If you are experiencing a psychological emergency, you may use my emergency paging system by calling (678) 677-4851 and leaving your name and phone number and indicating that it is an emergency. You must leave an actual message or I will not be paged. Please reserve paging me for emergencies only. If it is during business hours and I do not call you back immediately, you can assume I am in session and have not yet retrieved your message. If you can wait, I check my pager between sessions and will call you then. If you cannot wait, or if I have been unable to return your call within an hour for some unforeseen reason, call your county's local mental health clinic whose number you can get by calling 411 or dialing 911. You can also do any of the following:

- Call the emergency crisis line at 1-800-715-4225
- Call Athens Regional Medical Center at (706) 475-7000
- St. Mary's Hospital at (706) 389-3000
- Call 911
- Go to your nearest emergency room

*Please initial below that you have read and understand your responsibility regarding emergency procedures.*

\_\_\_\_\_ *(Initials)*

## **In Case of Emergency Contact (Please Circle the Number Below to Attempt First)**

Name: \_\_\_\_\_

Home Phone: \_\_\_\_\_

Work Phone: \_\_\_\_\_

Cell Phone: \_\_\_\_\_

*We will only contact this person in case of a life threatening emergency. Please sign here to indicate that we have your permission:*

\_\_\_\_\_

## **Referral Follow Up**

How did you hear about our services? \_\_\_\_\_

May we have your permission to thank them for the referral? \_\_\_\_\_ Yes \_\_\_\_\_ No

## **Compliance with HIPPA Rules and Regulations**

*The following policies and practices are designed to protect the privacy of your health information.* In order to utilize insurance for the purpose of receiving mental health services, I will need to disclose protected health care information in following circumstances:

- Benefits verification
- Attaining authorization for treatment
- Providing treatment plans and progress to begin and maintain treatment
- Information required to secure payment for services (*Office Ally Billing Software is Used*)
- Coordination of healthcare operations (ensuring your specific insurance benefits are accessed and utilized properly)

Situations where information needs to be released and is not covered by the circumstances above (with the exceptions of mandatory reporting in cases of danger to self, danger to others, or court mandate) will only be done after securing written permission to release information. An explanation of the purpose of releasing the information will also be provided prior to release. Lastly, every effort will be made to keep the sharing of protected health information to a minimum.

*Please initial below that you have read and understand the HIPPA rules and regulations and your responsibility associated with HIPPA compliance.*

\_\_\_\_\_ *(Initials)*

## **Consent to Individual Therapy**

I have read and discussed the HIPPA rules and regulations, confidentiality statement and the office policies and procedures required to engage in individual therapy. I am willingly consenting to treatment with Dr. Case under the parameters provided in the client informed consent and understand that I may withdraw my consent at any time and terminate services.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

# GENERAL INFORMATION

---

Last Name

First

Middle

---

Mailing Address

---

City

State

Zip Code

---

Phone (Home)

Phone (Cell)

Phone (Work)

## May I leave a discreet message:

Home Phone: Yes  No  Cell Phone: Yes  No  Work Phone: Yes  No

## Personal Information

Date of Birth \_\_\_\_\_ Age \_\_\_\_\_

Gender: \_\_\_ Male \_\_\_ Female \_\_\_ Transgender \_\_\_ Genderqueer \_\_\_ Other

Sexual Orientation: \_\_\_ Gay \_\_\_ Lesbian \_\_\_ Bisexual \_\_\_ Heterosexual \_\_\_ Asexual \_\_\_ Other

## Racial Background

African Descent/Black  American Indian  Asian  Hispanic/Latino/a

Caucasian/White  Biracial/Multiracial (please specify) \_\_\_\_\_

## Relationship Status:

single  partnered  married  divorced  separated  widowed  other \_\_\_\_\_

How long has this been your current relationship status? \_\_\_\_\_

Level of relationship satisfaction:  very high  high  average  low  very low

## Professional Status (check all that apply):

employed  underemployed  unemployed  student  homemaker  retired  other

Professional Title (current or past): \_\_\_\_\_

Professional Place (i.e. employer, school, home, etc.) \_\_\_\_\_

How long has this been your professional status? \_\_\_\_\_

Level of professional satisfaction:  very high  high  average  low  very low

## PRESENTING ISSUES AS A INDIVIDUAL

Please *rank* (1 = Most Important) your top five presenting issues. *Check* all others that apply.

	Career/Vocation		Oppression/Discrimination		Personal Relationships
	Stress/Anxiety		Depression		Finances/Money
	Self-Esteem, Concept and Self-Confidence		Self-Injurious Behavior (e.g., cutting)		Legal/Judicial Problems
	Family Relationships		Student Oriented Problems		Identity Issues
	Pregnancy/Abortion		Coming Out		Sex Related Issues/ Pornography
	Religious/Spiritual Matters		Childhood Abuse-sexual, physical or emotional		Physical Health Problems
	Loss/Death of Significant Person		Social Difficulties/Skills		Personal Growth/ Development
	HIV+/AIDS Issues		Alcohol/Substance Abuse		Other:

**Briefly describe your top 5 concerns/issues. Include a description of:**

- (1) symptoms associated with each concern (i.e. crying, isolating, etc.) and
- (2) how disruptive each issue is to your life and to your psychological well-being.

---



---



---



---



---



---



---



---



---



---



**Current Weekly Alcohol/Drug Usage (If Applicable)**

Typical Number of Standard Drinks: \_\_\_\_\_ High Number of Standard Drinks: \_\_\_\_\_

Drug Used: \_\_\_\_\_ Typical Amount Used: \_\_\_\_\_

Drug Used: \_\_\_\_\_ Typical Amount Used: \_\_\_\_\_

Drug Used: \_\_\_\_\_ Typical Amount Used: \_\_\_\_\_

**Previous Therapy (If Applicable)**

Name of Previous Therapist: \_\_\_\_\_ Approximate Number of Sessions: \_\_\_\_\_

Therapy Goal(s): \_\_\_\_\_

Helpful Aspects of Therapy: \_\_\_\_\_

Unhelpful Aspects of Therapy: \_\_\_\_\_

Reason(s) for Ending Therapy: \_\_\_\_\_

Name of Previous Therapist: \_\_\_\_\_ Approximate Number of Sessions: \_\_\_\_\_

Therapy Goal(s): \_\_\_\_\_

Helpful Aspects of Therapy: \_\_\_\_\_

Unhelpful Aspects of Therapy: \_\_\_\_\_

Reason(s) for Ending Therapy: \_\_\_\_\_

**Psychological Hospitalizations (If Applicable)**

Have you ever been hospitalized for psychological reasons?  Yes  No

Have you seriously considered or attempted suicide during your lifetime?  Yes  No

If you answered yes to either question above, please provide the following:

(1) place(s) of hospitalizations (2) dates of hospitalization (length of stay)

(3) events leading to hospitalization (4) psychological diagnoses/medications used

(5) any additional information associated with previous hospitalizations

---

---

---

---

---

---

---

---



## INSURANCE INFORMATION

---

*To complete the questions below, use the member services phone number on the back of your card to learn specifics about your insurance plan. If you provide a picture of your insurance card (front and back), just answer questions pertaining to Yearly Deductible and CoPay/CoInsurance).*

Name of Insurance Carrier \_\_\_\_\_

Type of Plan (PPO, HMO, POS, etc.) \_\_\_\_\_

Name on Insurance Card \_\_\_\_\_

Relationship to You (i.e. self, father, etc.) \_\_\_\_\_

Member ID Number \_\_\_\_\_

Group Policy Number \_\_\_\_\_

Yearly Deductible \_\_\_\_\_

CoPay and/or Coinsurance Amount \_\_\_\_\_

Provider Services/Mental Health Phone Number \_\_\_\_\_

## PREVIOUS MENTAL HEALTH SERVICES USING INSURANCE

*If you have used current or past Insurance for mental health services, please provide the information below for each mental health experience using insurance. Feel free to write additional information on the back of this page.*

Insurance Carrier \_\_\_\_\_

Diagnosis \_\_\_\_\_

Approximate Dates of Service \_\_\_\_\_

Insurance Carrier \_\_\_\_\_

Diagnosis \_\_\_\_\_

Approximate Dates of Service \_\_\_\_\_

Additional Information: \_\_\_\_\_